

BHAGWAN PRASAD SHEONATH PARSAD B.ED. COLLEGE

GRIEVANCE REDRESSAL COMMITTEE



PRINCIPAL
Bhagwan Prasad Sheonath Prasad B.Ed. College
Daudnagar, Aurangabad (Bihar)

GRIEVANCE REDRESSAL COMMITTEE

OBJECTIVES:-

- To uphold the dignity of the college by ensuring strife free atmosphere in the college through promotion of cordial student – student relationship and student – teacher relationship etc.
- To provide responsive accountable and easily accessible machinery for settlement of grievance and to take measure in the college under takings to ensure expeditions settlement of grievances of student in order to maintain a harmonious educational atmosphere in the institute.
- It is to deal with the complex situations in a tactful manner to lessen the condition felt to be oppressive or dissatisfied.
- Encouraging the students to express their grievance / problems freely and frankly, without any fears of being victimized.
- Advising students of the college to respect the right any dignity of one another and show utmost restraint and patience whenever any occasion of right arises.
- Advising all the students refrain from inciting students against other students, teacher and college administration.
- To support those students who have been deprived of the services offered by the college for which he/she is entitled.
- To make officials of the college responsive, accountable and courteous in dealing with the students.
- To ensure effective solution to the student's grievances with an impartial and fair approach.



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GRIEVANCE:-

Grievance means a complaint that includes any kind of discontent or dissatisfaction or negative perception, arising out of anything connected with institute that a student or parent or staff member thinks believes or even feels, is unfair, unjust or inequitable. Grievance is a wrong or hardship suffered, whether real or supposed which forms legitimate ground of complaint. At any instance of stay in the institute, the spectrum of issues that may bother one's wellbeing both physically and mentally that disturbs efficacy and any one with such undergoing is termed as aggrieved.

GRIEVANCE REDRESSAL:-

While the term "Grievance Redressal" primarily covers the receipt and processing of complaints from stake holders, a wider definition includes actions taken on any issue raised by them to avail services more effectively in order to perform to their full potential.



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Daudnagar, Aurangabad (Bihar)

**GRIEVANCE REDRESSAL COMMITTEE
MINUTES OF THE MEETING NO – 01**

Date: -20-11-2019

Time: -03:00 pm

Venue: - Conference Hall

Presided by: - Dr. Amit Kumar (Principal)

College Name: -Bhagwan Prasad Sheonath Parsad B.Ed. College

INTRODUCTION: -

Meeting of the "Grievance Redressal Committee" conducted in the "Bhagwan Prasad Sheonath Parsad B.Ed. College" conducted on 20-11-2019.....at conference hall in the presence of Dr. Amit Kumar (Principal).

AGENDA:-

1. Student's complaint about monthly magazine of English in library.
2. Complained by the students about unavailability of English newspaper in library.
3. Students complained about unavailability of O.H.P during the teaching.

MEMBERS PRESENT: -

S.N	NAME	DESIGNATION
01	Anoop kumar kanaujia	Co-Ordinator
02	Manikant Sharma	Co-Ordinator
03	Kaushal kumar	Student Member
04	Punam kumari	Student Member
05	Bhyanika kumari	Student Member
06	Kundan kumar	Student Member
07	Aarvind kumar	Student Member
08	Sueta kumari	Student Member
09	Rakesh kumar	Student Member
10	Sudhir k. Gizi	Student Member


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Daudnagar, Aurangabad (Bihar)

11	Chitrangan kumar	Student Member
12	Sita kumari	Student Member

DISCUSSION: -

The committee discussed all agenda of the meeting in the presence of Dr. Amit Kumar (Principal) and all supporting staff of this cell.

RESOLUTIONS:-


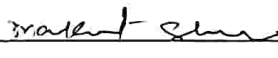
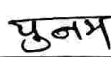
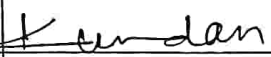
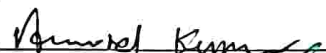
1. G.R.C discussed in the presence of Dr. Amit Kumar (Principal) then decided to provide the English magazine monthly in the library.
2. The G.R.C discussed with the Dr. Amit Kumar (Principal) and Management and prepare the budge to provide the English newspaper in library also direct to maintain the arrangement of library for librarian.
3. The G.R.C discussed with the Dr. Amit Kumar (Principal) and Management and purchase the O.H.P. then granted the O.H.P. for teaching.

ADJOURNMENT: -

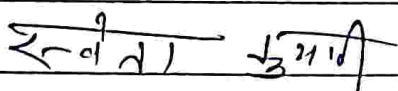
Meeting was adjourned at 04:00 pm with refreshment and given vote of thanks by – Dr. Amit Kumar (Principal).

Minutes submitted by: –(Co-Ordinator).

Approved By:– Dr. Amit Kumar (Principal).

S.N	NAME	DESIGNATION	SIGN
01	Anoop Kumar Kashiya	Co-Ordinator	
02	Manikant Sharma	Co-Ordinator	
03	Kaushal Kumar	Student Member	Kaushal
04	Purnam Kumari	Student Member	
05	Brijanka Kumari	Student Member	Brijanka Kumari
06	Kundan Kumar	Student Member	
07	Anvish Kumar	Student Member	

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08	Suseta Kumari	Student Member	
09	Rakesh Kumar	Student Member	Rakesh Kumar
10	Sudhir K. Gubi	Student Member	Sudhir Kumar
11	Chitranjan Kumar	Student Member	Chitranjan
12	Sita Kumari	Student Member	Sita Kumari



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Daudnagar, Aurangabad (Bihar)

GRIEVANCE REDRESSAL COMMITTEE

MINUTES OF THE MEETING NO - 02

Date: -12-02-2020

Time: - 02:30 pm

Venue: - Conference Hall

Presided by: - Dr. Amit Kumar (Principal).

College Name: -Bhagwan Prasad Sheonath Parsad B.Ed. College

INTRODUCTION: -

Meeting of the "Grievance Redressal Committee" conducted in the "Bhagwan Prasad Sheonath Parsad B.Ed. College" conducted on 12-02-2020 at conference hall in the presence of Dr. Amit Kumar (Principal).

AGENDA: -

1. Students complained about issued of books.
2. Students complained the canteen kitchen equipment's.

MEMBERS PRESENT: -

S.N	NAME	DESIGNATION
01	Anoop kumar kanaujiya	Co-Ordinator
02	Manikant Sharma	Co-Ordinator
03	Pawan kumar Pandey	Student Member
04	Anu kumari	Student Member
05	Rajan kumar	Student Member
06	Deepak kumar	Student Member
07	Mamta kumari	Student Member
08	Anil kumar	Student Member
09	Prakash kumar	Student Member
10	Puja kumari	Student Member
11	Mukesh kumar	Student Member


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12	Aruind kumar	Student Member
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DISCUSSION: -

The committee discussed all agenda of the meeting in the presence of Dr. Amit Kumar (Principal) and all supporting staff of this cell.

RESOLUTIONS: -



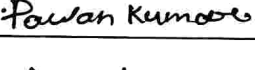
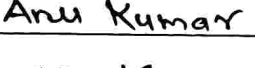
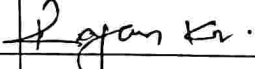
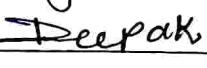


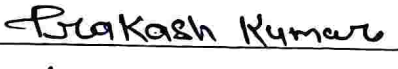
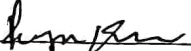
1. The G.R.C discussed about issue of books with the Dr. Amit Kumar (Principal) and took the decision for issued of books in proper way.
2. The G.R.C discussed in the presence of Dr. Amit Kumar (Principal) and Management after that committee has taken the final decision to purchase the canteen equipment's in proper way.

ADJOURNMENT: -

Meeting was adjourned at 03:30 pm with refreshment and given vote of thanks by – Dr. Amit Kumar (Principal).

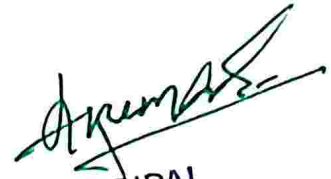
Minutes submitted by:–(Co-Ordinator).

Approved by: – Dr. Amit Kumar (Principal).

S.N	NAME	DESIGNATION	SIGN
01	Aneep Kumar Kamrath	Co-Ordinator	
02	Manikant Sharma	Co-Ordinator	
03	Ravi Kumar Pandey	Student Member	
04	Anu Kumari	Student Member	
05	Rajan Kumar	Student Member	
06	Deepak Kumar	Student Member	
07	Mamta Kumari	Student Member	
08	Anil Kumar	Student Member	
09	Prakash Kumar	Student Member	
10	Puja Kumari	Student Member	


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11	Mukesh Kumar	Student Member	31/12/2011
12	Anind Kumar	Student Member	Anind Kumar



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Bhagwan Prasad Sheonath Prasad B.Ed. College
Daudnagar, Aurangabad (Bihar)

**GRIEVANCE REDRESSAL COMMITTEE
MINUTES OF THE MEETING NO - 01**

Date: - 11-05-2021

Time: 2:00 pm

Venue: - Conference Hall

Presided By: Dr. Amit Kumar (Principal)

College Name: Bhagwan Prasad Sheonath Prasad B.Ed. College

INTRODUCTION: -

Meeting of the "Grievance Redressal Committee" of Bhagwan Prasad Sheonath Prasad B.Ed. College conducted on 11-05-2021 at conference hall in the presence of Dr. Amit Kumar (Principal). The discussion of the following agenda has been done throughout the meeting and an attempt has been made to find out its resolution also.

AGENDA:-

1. Discussion about strife free atmosphere.
2. Discussion about financial issues.

S.NO	NAME	DESIGNATION
01	Anoop kumar kanaujiya	Co-ordinator
02	Manikant Sharma	Co-ordinator
03	Ashutosh kumar	Student Member
04	Asmita Kumari	Student Member
05	Sita Kumari	Student Member
06	Amit kumar	Student Member
07	Ranjeet kumar	Student Member
08	Vinita Kumari	Student Member
09	Aruind kumar	Student Member
10	Baby Kumari	Student Member
11	Vandana Kumari	Student Member
12	Reema Kumari	Student Member



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Bhagwan Prasad Sheonath Prasad B.Ed. College
Daudnagar, Aurangabad (Bihar)

DISCUSSION: -

The committee discussed all agenda of the meeting in the presence of Dr. Amit Kumar (Principal) and all supporting staff of this cell.

RESOLUTIONS:-



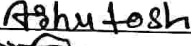

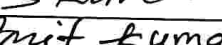

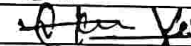
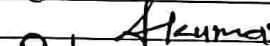
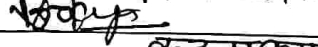
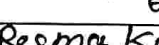
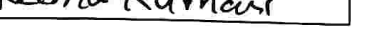

1. Discussion about strife free atmosphere throughout the meeting, a discussion has been done about strife free atmosphere.
2. Discussion about financial issues: - A discussion has been done about the financial issues of any students and it has been decided, students whose economic conditions are not so good will be helped.
3. Complaint about shortage of books in library: - Student's complaint about shortage of books has been resolved.

ADJOURNMENT: -

Meeting was adjourned at 03:00 pm with refreshment and given vote of thanks by – Dr. Amit Kumar (Principal).

Minutes submitted by:–(Co-ordinator).

Approved By: – Dr. Amit Kumar (Principal).

S.NO	NAME	DESIGNATION	SIGN
01	Anoop Kumar (Kannauj) Ya	Co-ordinator	
02	Manikant Sharma	Co-ordinator	
03	Ashutosh Kumar	Student Member	
04	Asmita Kumari	Student Member	
05	Sita Kumari	Student Member	
06	Amit Kumar	Student Member	
07	Ranjeet Kumar	Student Member	
08	Vinita Kumari	Student Member	
09	Arvind Kumar	Student Member	
10	Baby Kumari	Student Member	
11	Vandna Kumari	Student Member	
12	Reema Kumari	Student Member	



PRINCIPAL

Bhagwan Prasad Sheonath Prasad B.Ed. College
Daudnagar, Aurangabad (Bihar)

GRIEVANCE REDRESSAL COMMITTEE

MINUTES OF THE MEETING NO – 02

Date: - 14-09-2022

Time: - 2:00 pm

Venue: - Conference Hall

Presided By: Dr. Amit Kumar (Principal)

College Name: Bhagwan Prasad Sheonath Parsad B.Ed. College

INTRODUCTION: -

Meeting of the "Grievance Redressal Committee" of Bhagwan Prasad Sheonath Parsad B.Ed. College conducted on 14-09-2022 at conference hall in the presence of Dr. Amit Kumar (Principal). The discussion of the following agenda has been done throughout the meeting and an attempt has been made to find out its resolution also.

AGENDA:-

1. Complaint of students about fee investment.
2. Complaint of students about shortage of monthly magazine.
3. Complaint of students about offline classes.

MEMBERS PRESENT:-

S.NO	NAME	DESIGNATION
01	Anoop kumar kumarjiya	Co-ordinator
02	Manish kumar	Co-ordinator
03	Piya kumar	Student Member
04	Deepak kumar	Student Member
05	Rani kumar	Student Member
06	Varsha Rani	Student Member
07	Sandhya kumar	Student Member
08	Bhaskar kumar	Student Member
09	Ravi Ranjan kumar	Student Member
10	Md. Abdal Ahmad	Student Member
11	Pappu kumar	Student Member
12	Jitu kumar	Student Member


-PRINCIPAL

Bhagwan Prasad Sheonath Parsad B.Ed. College
Daudnaqar, Aurangabad (Bihar)

DISCUSSION: -

The committee discussed all agenda of the meeting in the presence of Dr. Amit Kumar (Principal) and all supporting staff of this cell.

RESOLUTIONS:-

1. **Complaint about fee investment:** - The problem of students about fee investment has been solved.
2. **Complaint about shortage of monthly magazine:** - In the library, monthly magazines have been provided.
3. **Complaint about offline classes:** - Student problem have been solved and after covid-19 period again offline classes started properly.

ADJOURNMENT:-

Meeting was adjourned at 03:00 pm with refreshment and given vote of thanks by – Dr. Amit Kumar (Principal).

Minutes submitted by:–(Co-ordinator).

Approved By: – Dr. Amit Kumar (Principal).

S.N	NAME	DESIGNATION	SIGN
1	Anceels kumar kannaujya	Co-ordinator	AK
2	Mamish Kumar	Co-ordinator	Mamish Kumar
3	Puja Kumari	Student Member	Puja Kumar
4	Deepak Kumar	Student Member	Deepak
5	Rani Kumari	Student Member	रानी कुमारी
6	Varsha Rani	Student Member	Varsha Rani
7	Sandhya Kumari	Student Member	Sandhya
8	Bhaskar Kumar	Student Member	Bhaskar
9	Ravi Ranjan Kumar	Student Member	Ravi Ranjan
10	Md. Abdul Ahmad	Student Member	Md. Abdul Ahmad
11	Pappu Kumar	Student Member	Pappu Kumar
12	Jeetu Kumar	Student Member	जेतु कुमार

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